

SJVF Annual Report 2019-2020



ST. JOSEPH'S VILLA
FOUNDATION

St. Joseph's
Villa Dundas

MARGARET'S PLACE
Hospice at St. Joseph's Villa



A community of compassionate care.

"Now more than ever, your support matters. Thank you for standing with us." ~ Don Davidson, President & CEO

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Annual Message from David P. Curto, Board Chair



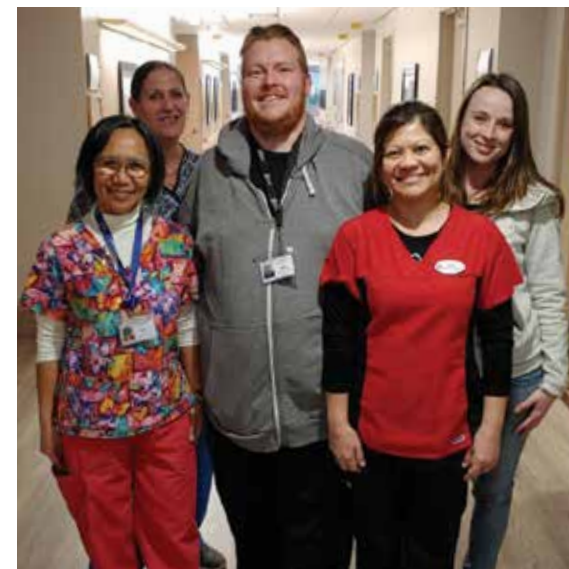
As Chair of the St. Joseph's Villa Foundation Board, I could not be prouder of the Villa & Foundation team over the past year. It has been a time of growth and transition, as we welcomed our new President & CEO, Don Davidson. Don brings strong leadership experience. As a former resident family member, he has a unique perspective on the needs of long-term care residents and

families. He has been instrumental in our Gift of Love campaign for hospice and we are excited to support his vision for the Foundation's future.

We've faced and overcome considerable challenges. Thanks to the collaborative efforts of our Board, the Villa Foundation team, St. Joseph's Villa, St. Joseph's Health System and our partners, we are thrilled to see our mission being realized. In the fall of 2019, we saw construction on Margaret's Place Hospice move ahead. Community members continue to step forward to support one of the most important projects in Dundas' history.

When the pandemic hit in March, the Villa & Foundation were significantly and immediately affected. It meant the closure of the Villa's community outreach programs, restrictions for visiting, the cancellation of crucial fundraising events and increased demands and responsibilities for staff. The Villa & Foundation's leadership and teamwork throughout these long weeks continue to keep residents and staff safe and allow families to stay connected, during a difficult time. Their efforts have been nothing short of inspiring. I know I speak for our entire Board of Directors, when I express our deepest gratitude and appreciation to the Villa's front line and leadership teams for their commitment and courage.

I'd like to express my thanks to all of the dedicated Directors on the Foundation Board, our hard-working committee volunteers, St. Joseph's Villa, St. Joseph's Health System, our donors, partners and the community. There has never been a more pivotal and important time to be advocates for long-term and hospice care. Thank you for all you do!



Reflection from Don Davidson, President & CEO



"What's meant for you, won't pass you by." My Grandmother said this to me when I was 12 years old. There have never been truer words in my life. I know I am meant to be exactly where I am serving the most vulnerable in our community.

I was first introduced to the Villa Foundation as a Board member in 2008, serving as Chair from 2012-2014.

This evolved to being hired as Director of Development in 2015, as our board focussed on succession planning. Five years later I am proud to lead a foundation supporting care for 390 LTC Resident, hundreds of seniors and those most at risk in our community and soon to be realized end-of-life care through Hospice.



"Now more than ever, your support matters. Thank you for standing with us." ~ Don Davidson, President & CEO

I'd like to thank you for your support during my first year as Interim Leader of the Foundation and I look forward to serving as President & CEO. Taking on this role, I knew that I'd have big shoes to fill. My predecessor, Maureen Ellis, was a visionary and led change for the Villa & Foundation over her 36 years of service. I thank you.

Now more than ever, we've learned how important it is to stay nimble and be flexible to the changing health care landscape. COVID-19 exposed just how at-risk and vulnerable the population that we serve is and why ongoing and consistent support is so vital. The outpouring of generosity from the community and heroic teamwork of the Villa's front-line and leadership teams continue to keep residents and staff healthy and engaged.

My vision for the future requires collaboration, collective action and determination. St. Joseph's Villa has an essential and irreplaceable role in caring for our community. As we continue to expand our vision of service with Margaret's Place, Hospice at St. Joseph's Villa, the redevelopment of our 2nd floor East Wing for transitional beds, and imminent plans to renovate and utilize our vacant 3rd and 4th floor for alternative levels of care, we will

continue to lead with our hearts. We will do what is right for the community now and in the future.

I'd like to thank the Villa Foundation Board for your dedication and leadership. Your expertise and experience have been invaluable and I'm thrilled to have such a strong team of volunteers to lead us into the days and years ahead. I'd also like to extend my deepest thanks to our event volunteers and foundation staff team for your long hours and commitment. We will continue to work closely with St. Joseph's Villa to serve the needs of the community and we're grateful for the support from the Joint Board of Governors, and St. Joseph's Health System.

We are a community of compassionate care. Without the generosity and loyalty of our donors and community partners, the Villa's level of care would be impossible. Your gifts have a direct and lasting impact on those we serve.

Thank you for welcoming us and the Villa family into your hearts and joining us along this journey. Now more than ever, your support matters. Thank you for standing with us.

Upcoming Events



- **October 6, 2020**
Anne & Neil McArthur Memorial Golf Tournament at Dundas Valley



- **November 1, 2020**
Virtual Road2Hope Marathon
- **December 1, 2020**
Handbags for Hospice at Liuna Station
- **2020 – TBD**
Benefit Concert for Hospice at St. Augustine's Parish
- **April 30, 2021**
20th Annual Villa Gala – Inspire at Liuna Station
- **June 2021**
Croquet & Rosé Garden Party Event at Private Family Estate

Your Gift, Your Way

- **Monthly Giving**

Make Giving EASY!

Set up automatic donations from your bank account or credit card! Don't forget to ask your employer about matching your generosity.

**Make a
gift today!**
sjvfoundation.ca

- **Tribute & In Memoriam Giving**

Celebrate special people and big milestones with a gift that changes lives. Ask us about In Memoriam or Special Occasion charitable giving cards to inspire others!

- **Host an Event or Celebration**

Let your creativity shine by hosting your own event to support SJV! Contact us with your ideas and let's work together!

- **Major & Planned Giving**

How are you living your legacy? Share your giving goals and learn how you can make a difference at SJV through estate and financial planning.

- **Celebrating YOU**

Look for your name on our donor wall! If you've made gifts that total \$5000+, or included SJV in your will, we're proud to recognize your commitment to care.



Greetings from John Woods – President, St. Joseph's Villa



After spending more than twenty years in the St. Joseph's Health System, I am honoured and excited by this new opportunity to serve as President of St. Joseph's Villa. When I was appointed in February 2020, I didn't know that we were about to face a tumultuous period of change as a community and a country but I am grateful for the

learning opportunity this has given me. I am especially proud of the work done by the Villa team to manage the pandemic and keep our residents and staff safe. Working with the Villa Team has helped me understand why we continue to be a leader in long-term care. I am also inspired by the work of the Villa Foundation and our donors who have rallied numerous times to support our staff during a difficult time. That has been amazing and it has increased morale.

Over the past year, the Villa celebrated its 140th anniversary of caring for the community. We hosted a Family Fun Fair to mark the occasion and reflect on the Villa's rich history of service in the Greater Hamilton Area. We saw the construction on Margaret's Place Hospice

begin and the completion of renovations to the Villa's 2nd Floor east wing, Conservatory Lounge, Resident Home Areas and other capital projects.

As you know, our community needs a hospice to care for people we love at the end of their lives and thanks to the support of the Villa Foundation and our donors we are able to make this a reality. I've had the privilege of joining Don at several meetings with donors and this has been an absolute joy for me. I look forward to meeting many more of the Villa's supporters in the months ahead and learning more about your passion for our work.

I'd like to thank my predecessor Dr. Carolyn Gosse for her leadership and valuable insights during my transition. I'd also like to recognize Ms. Mieke Ewen, the Villa's Administrator for her ongoing support, dedication and pursuit of excellence for the Villa and our team. With the support of the Joint Board of Governors and St. Joseph's Health System, I am excited for our future.

Through collaboration and partnership with our community, we will continue to expand our vision of service. Most importantly thanks to the tremendous support from donors and supporters like you, the Villa and the families we serve will continue to thrive. Thank you.





Sure Footing - Flooring Replacement

87% of Villa residents use a mobility aid

Improvement in socialization & independence

Decrease in falls

Increase in locomotion

Reduction in upkeep costs

Last year we were proud to conclude a multi-year project for Villa residents. Carpets on all of the Resident Home Areas once helped to create a warm and welcoming environment. In spite of regular carpet cleaning and diligent upkeep, years of wear and tear from walkers, wheelchairs, spills and foot traffic left the carpets tattered. As part of our falls prevention and infection control improvement strategies, the Villa identified this capital project as a critical need.

Thanks to the tremendous generosity of our donors, we were able to complete the carpet replacement on all sixteen resident home areas. The new vinyl plank flooring has had an immediate

impact on the safety and well-being of residents, visitors, and clients of our community outreach programs.

By removing these physical barriers, Villa residents, staff and visitors with mobility aids have greater accessibility, improved socialization and independence and a reduction in falls. Villa residents have a renewed sense of pride in their surroundings. One resident beamed: "This is my home! Isn't it beautiful?" There is no greater reward than witnessing the joy changes like these bring to the entire Villa family.

"This is my home! Isn't it beautiful?" ~ Rose, St. Joseph's Villa Resident

Reception Renewal

As our first point of contact for family members, residents and guests, the Villa's main entrance is a hub of activity. It is a vital area of the Villa that serves an important role in protecting the safety of residents, staff and community clients. The main reception desk is a centralized meeting spot to welcome guests and helps to create a sense of community for our community clients and visitors.

Thanks to the generosity of St. Joseph's Villa Foundation donors, we were proud to support an improvement to this area. The new space provides a greater degree of safety and security for residents and staff and offers better accessibility and privacy for everyone in the Villa family.



St. Mary's Award Recipients



St. Joseph's Villa & Foundation are proud to support future generations of leaders through our partnership with St. Mary Secondary School. Annually we provide experiential learning and volunteering opportunities for St. Mary students and support four scholarships for outstanding graduates who have demonstrated significant achievements in volunteerism, healthcare, business, health & wellness and non-profit & community development. This year's awards recipients are:

- **The Rays of Light Volunteer Service Award**
Abigail Knapp
- **The SJV & SJVF Health Care Award**
Gabriella Sierra Gomez
- **SJVF Specialist High Skills Major (SHSM) Program Award for Business**
Paige Sheehan
- **SJVF Specialist High Skills Major (SHSM) Program Award for Health & Wellness**
Brooke Murphy
- **SJVF Specialist High Skills Major (SHSM) Program Award for Non-Profit & Community Development**
Chantal Sweeney

Gift of Care

While hospice care is 100% FREE for patients and families, we are mindful that community support is critical to our future at Margaret's Place Hospice at St. Joseph's Villa.

Hospice care is only partially funded by the Ministry of Health (MOH). While the MOH covers nursing care that accounts for approximately 60% of total annual costs, this leaves a gap of 40% or \$520,000+ that is required to support hospice programs and essential services. Help us prepare for when the doors open in the late Spring of 2021 and give patients and families dignity, comfort and peace, when they need it most.

Your Gift of Care will provide programs and services, such as:

- Grief & Bereavement Counselling
- Arts & Music Therapy
- Delicious, Nourishing Meals
- Horticulture Therapy
- Technology to advance care delivery

Construction Timeline

- **July/August 2019**
6 construction companies pre-qualified
- **November 2019**
Construction contract awarded to Ira McDonald Construction
- **November 2019**
Ministry of Health grants capital funding for Margaret's Place Hospice's additional 4 beds, with support of MPP Donna Skelly
- **December 2019**
Site preparations begin
- **January/February 2020**
Patient & Family Therapeutic Program planning and resource analysis continues
- **March 2020**
Utility, electrical and sewage lines completed

Building Margaret's Place



Since the project of Margaret's Place Hospice at St. Joseph's Villa was set in motion in 2016, the Villa & Foundation have embraced this opportunity to expand our vision of service to the community. As one of the most under-served areas for hospice

care in the province, we knew the importance that compassionate, specialized end-of-life care would provide for patients and families in need. In the summer of 2018, we launched our highly successful Gift of Love Campaign and thanks to the generosity of the community **we have surpassed our \$13 million goal**. This is the largest amount ever raised for a hospice in Ontario.

In November 2019 the construction contract was awarded to Ira McDonald Construction, a local Hamilton-firm. After delays and increases in construction costs, the Villa & Foundation were faced with a significant gap in funds, in spite of the success and support that Margaret's Place had already received. Both the Villa & Foundation worked together collaboratively with St. Joseph's Health System to develop strategies to move forward and bring this vital service to families in need.

November 2019 also arrived with a welcomed announcement from the Ministry of Health for additional capital support.

Previously approved by the Ministry for capital and operational funding for 6 beds, the Villa & Foundation made an ambitious choice to build a 10-bed residential hospice, knowing that hospice care was a priority for the province and future bed allocations would be granted. Rather than undergo future renovations that would disrupt care delivery, or leave community needs unmet, we worked together with McCallum Sather Architects to create an open, comforting space that could



OPENING MID 2021



*Photo courtesy of
Spectrum Aerial Imaging*

"Hospice is about caring, not curing." ~ Doug

accommodate 10 patients and their families, as well as programming space for ongoing support through all stages of an end-of-life journey.

Thanks to the support of MPP Donna Skelly, the Ministry's November announcement awarded Margaret's Place Hospice with \$800,000 in capital funding for our additional 4 beds - \$200,000 per bed. When combined with the support received for the 6 beds, this brought the province's investment for all 10 beds to \$2 million.

In December 2019, the Ira McDonald crew broke ground and began site preparations. The relatively mild winter allowed them to continue clearing the site, digging utility, electrical and sewage lines. The foundation has been poured and framing of the structure has started. In spite of the restrictions during the Covid-19 pandemic, Margaret's Place



g & June Barber



Photo courtesy of Spectrum Aerial Imaging

Now more
than ever,
your support
matters

Hospice continued. This 14-16 month build is running on time and on budget. We anticipate doors will open to welcome patients and families in mid 2021.

The care team from St. Joseph's Villa is considering every aspect of the patient and family experience. This includes the critical role volunteers will have, how technology will be utilized to advance care delivery and the strategic partnerships necessary to make Margaret's Place Hospice a leading centre of excellence in end-of-life care. Led by Chaplain and Manager of Spiritual Care, Beverley Yates, the hospice care planning team is developing a range of therapeutic programs and services that will meet families wherever they are along this difficult journey. This will include grief and bereavement counselling, arts, music and horticulture therapy, along with the potential for a "wishing well" program that will allow families to share special final wishes and moments of celebration together.



Gift Of Love Campaign Wrap-Up We Surpassed Our Goal!

Thanks to your generosity and support of the Gift of Love campaign for Margaret's Place Hospice at St. Joseph's Villa, we've surpassed our goal!



686 days



508 donors



\$14.3 million
raised

We are grateful to our Gift of Love Campaign team led by His Excellency Bishop Douglas Crosby and Mr. Dino Trevisani for their tremendous support and advocacy. To our campaign volunteers, community service clubs, donors and supporters, thank you.

Hospice is about caring not curing. Thank you for your commitment and perseverance. Your support has opened the channels for change in end-of-life care in this community.

Thank you for
standing with us!

Community Partners

We wish to acknowledge the generous community partners who graciously support long-term and hospice care at St. Joseph's Villa & Margaret's Place Hospice.

- **Hamilton Community Foundation**
Including the Dougher Fund, The Brabant Foundation
- **Hamilton Future Fund at City of Hamilton**
- **H. G. Bertram Foundation**
- **Canada Life**
- **The Carolyn E. and Robert J. McCormick Foundation**
- **Rotary Clubs of Dundas**



Conservatory Lounge Revival



Dr. Alvin Woods served as Chief Medical Director for St. Joseph's Villa for many years. As a graduate of the University of Toronto, Dr. Woods began his career during the great depression and in addition to his 50-year practice of family medicine in Dundas he also served as Chief Medical Officer of Health and Coroner for the City of Hamilton. "My father was a man for the community, and the Villa was his favourite place because he could dedicate his expertise into caring for residents and families. He was a humble man, but his actions taught me there's no greater gift than caring for others," says Dr. Woods' son Ron Woods.

"The needs in long-term care are going to continue to grow. I want the Woods' family to be part of bettering the community in every way we can." ~ Ron Woods

Looking for a way to honour his father's legacy and unite his passion for art with his long-time support of St. Joseph's Villa, Ron approached the Villa & Foundation with a creative vision for the Villa's Conservatory Lounge. "My dad understood care, comfort and quality of life goes beyond treating physical ailments" said Ron.

Over several months, we collaborated on a revival project that improves upon the Conservatory's functionality, accessibility and beauty. Ron imagined a tranquil gallery-like atmosphere, suitable for resident programming, family celebrations and as a meeting venue for community groups and visitors. Engaging the expertise of his personal interior designer, Ron hand-picked original paintings from his personal art collection and purchased new prints and

originals to help transform the Lounge. His generous gift incorporated a wheelchair accessible puzzle counter, a new big screen television and high-tech sound system, a mobile serving buffet for events, and refurbished furniture pieces to frame seating areas and highlight the beautiful artistry. Worn flooring was replaced with new vinyl planks to aid in infection control and minimize spill damage. A heat-reduction film was added to the large windows, and a fresh coat of paint completed the transformation of the space into a bright and welcoming environment for residents and visitors to experience throughout the year. "There's something for everyone, no matter what your tastes are," said Ron. "I hope my gift will inspire others to use their creativity to take one idea and make it happen. The Villa needs support, and trust me, you'll never regret it," he added.

In addition to this long legacy of support for St. Joseph's Villa, Ron has also made a significant gift in his will. "It is important to me that I continue my father's work - now and well into the future. The needs in long-term care are going to continue to grow. I want the Woods' family to be part of bettering the community in every way we can."



Facing The Pandemic On The Front Line

The Covid-19 pandemic brought about swift and drastic changes to the Villa & Foundation's operations. Community programs and clinics such as our Adult Day Program and our Therapeutic Pool were suspended. Long-term care admissions were halted. Families, volunteers and visitors could no longer visit residents on a daily basis. Staff members were restricted to one employer, some being redeployed to screening desks or to other roles within the Villa to support resident care. Significant Foundation-led fundraising events had to be postponed or cancelled for the first time in history to protect the most vulnerable among our population.

"There's nothing we won't do to protect our residents, staff and Villa families. If you ask me how we managed so well? It was teamwork. I have never been prouder. I wish everyone were blessed with a family like the Villa."
~ Mieke Ewen, Villa Administrator

In the midst of these challenges, our community of compassionate care came together. Thanks to the kindness and generosity of the community, the Villa & Foundation teams were able to focus on efforts that would comfort residents, value staff and inspire the community to maintain faith and take measures necessary to arrive on the other side. Week after week donations of meals, flowers, personal protective

equipment, cards and messages of hope poured in. Gifts of technology, such as tablets and headsets allowed us to move ahead with Virtual Visiting and Online Therapeutic Recreation programs. Some of our residents began Skyping and Face-timing with family members and volunteers for the first time. Our neighbours at St. Joseph's Estates, St. Augustine Youth Group, St. Bernadette Elementary and St. Mary Secondary School and other volunteers and family members took up card and letter-writing campaigns

to share messages of joy and good humour with residents and staff. Our Let's Make A Noise event brought many families out in their vehicles to honk and wave to their loved ones and show their support for the Villa care team carefully watching over them.

4400+ Meals/Treats/
Snack Deliveries

1650+ Cups of Coffee

1500+ Flowers & Plants

780+ Cards & Letters

550 Homemade Masks

300+ N95 Masks

100 Face Shields

13 Tablets/iPads

10 Audio Headsets

10 Google Chrome Casts

1 Purple Stained Glass
Heart for Courage

Inspirational Moments

Hundreds of Skype & Facetime Calls

Dozens of Window Visits

3 Front Circle Birthday Parties

2 Let's Make a Noise Events

1 Real McCoys Team Parade



Wear A Poppy, Change a Life

Over 87% of Villa residents struggle with issues of mobility and movement, utilizing walking aids. Barriers and impeding factors such as injury, disability, balance, muscle tone and function, flexibility and spatial awareness make the simplest of daily care routines challenging, such as bathing.

Thanks to the support of the Royal Canadian Legion Br. 36 and the Dundas Poppy Fund, we were able to replace a malfunctioning, outdated bathtub with a new state-of-the-art version.

This new bathing tub was a necessity to provide a soothing safe space for residents to bathe and soak. The adjustable controls and advanced technology aid in infection control

and personal hygiene, with advanced sanitation and cleaning mechanisms to help reduce risks of outbreaks.

The height control features prioritize staff health and safety, minimizing risks of injury or strain that may occur when lifting or transferring patients into the bath and ensure we are compliant with industry standards. This generous contribution from RCL Br. 36

also allows the Villa's care team to incorporate therapeutic baths into resident care plans to support pain management, mobility maintenance and improvement or as a technique to calm and comfort residents with responsive behaviours or mental health conditions.



Improved hygiene, pain management, mobility

Decreased responsive behaviours

Improved infection control & sanitation

Decreased risk of staff injury

Living A Legacy

"Legacies are not meant to be left, but to be lived". Bruce and Elda Ratford have been ardent supporters of St. Joseph's Villa for over 20 years, when one of their family members first came to live with us. Inspired by the level of excellence and compassion that St. Joseph's Villa provides, Bruce and Elda knew that needs for residents living in long-term care would continue to grow with our aging population and that the sector can be overlooked in a sea of noble and deserving causes. As savvy philanthropists, Bruce and Elda actively pursue giving opportunities with tangible, immediate impact. However their vision is far more expansive, one that reaches far beyond this horizon into the unknown - the future needs and initiatives that lie ahead. With an extensive background in the financial, non-profit and philanthropic sectors, this year, the generous couple decided to make their bequest early. They hope others will be inspired to consider the same. "There's no greater reward than being able to see your legacy fulfilled before your eyes, and knowing that you are advancing the Villa's mission today and as it transforms in the future," said Bruce. "Giving has a lot of tax benefits. While we listen to our hearts and passions when making these decisions, we've learned that we can affect more change by being strategic than simply giving on a whim," added Elda.



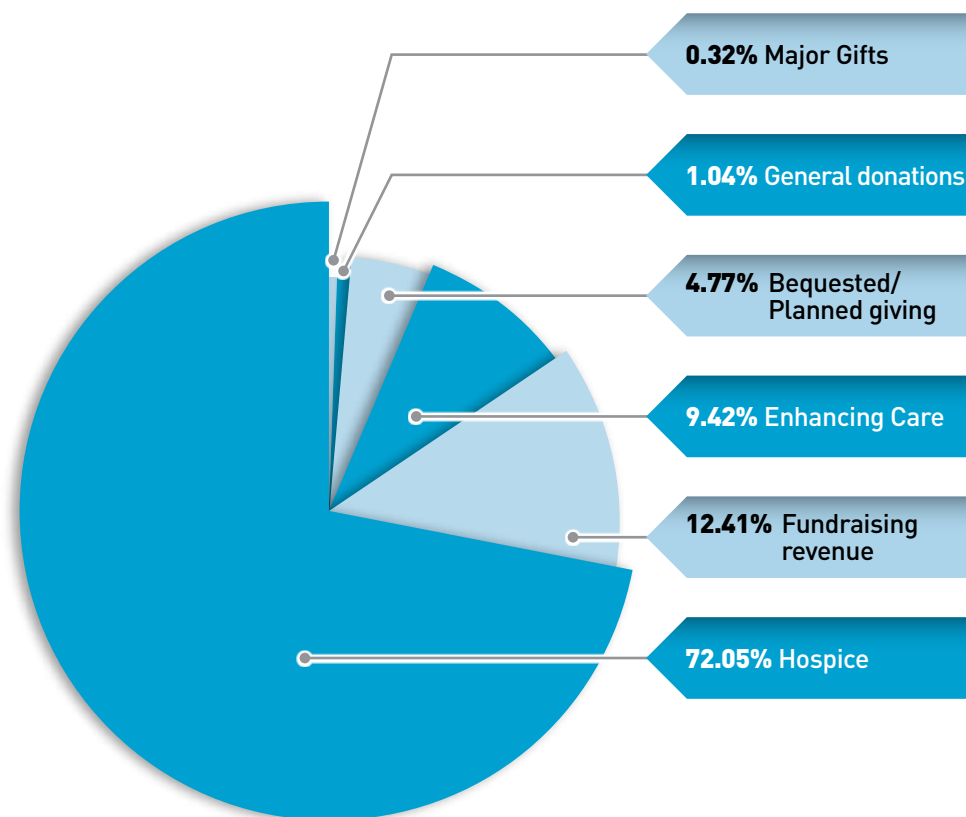
long-term care and clients on our Convalescent Care Unit, not to mention special meals for guests and celebrations. Improving food service is part of the Villa's Quality Improvement Plan and a regular discussion topic in how we can optimize the resident experience and satisfaction. "These new ovens will help to lock in nutrients and moisture for more pleasing textures and flavours. We'll be able to better control and moderate the temperatures of certain food groups. This is not only vital for sustaining

"Legacies are not meant to be left, but to be lived." ~ Bruce and Elda Ratford

Thanks to this incredible contribution, a portion of the Ratford's legacy gift has already been allocated to replace 11 Retherm Ovens on Resident Home Areas. The current ovens are nearly 30 years old. With parts that no longer exist for temporary fixes and out-dated, inefficient technology, they had been identified as urgent on the Villa's capital needs list. These ovens directly affect the food quality for our residents. On an annual basis, our kitchen produces a minimum of 465,000+ meals for our residents in

a healthy and nourishing diet, but will help to enhance the overall dining experience," said Jaimie Williams, Director of Performance, Quality and Food Services. "We anticipated we would need to stagger this priority project over multiple years, given the tremendous costs for each oven unit. Thanks to the Villa Foundation and Bruce and Elda's overwhelming generosity, residents and families will eat better and feel better," said Mieke Ewen, Villa Administrator.

2019-2020 Annual Revenue



2019-2020 Giving Impact



Hospice construction



Carpet replacement



Conservatory lounge



Cassaday Café
• Extended hours of service



Reception renewal



Capital equipment



Therapeutic recreation programs & events
• Villa 140th Celebration & Fun Fair
• Entertainment



Staff scholarships

Mission Legacy Awards 2019-2020



We are proud to recognize outstanding individuals who embody the values and mission of our founders, the Sisters of St. Joseph of Hamilton, and whose thoughts and actions have made a significant impact on the care we provide as part of our health care ministry. This year we were proud to celebrate six exceptional recipients.

- **Mr. Art Samson**
- **Mrs. Debbie Fairie**
- **Mrs. Dawn Martin**
- **Mr. Robert Savelli**
- **Mrs. Irene O'Byrne**
- **Sister Isobel Gallotti**

2020 Annual Report SJHS Message

This year, we've all experienced unprecedented changes to our daily lives, at home and work brought about by COVID-19. During this historical moment in time, St. Joseph's Health System's (SJHS) care for the people we are privileged to serve has made a tremendous impact across our Region and Provincially.

COVID-19 opened our eyes in so many ways to the challenges that exist within our health care system and beyond. This pandemic has targeted the most vulnerable amongst us, including our elderly, those living in congregate settings, minorities, those with lower socioeconomic status and migrant workers. The mission of St. Joseph's Health System impels us to be attentive to those most in need.

In addition to the commitment by our member and partner organizations across SJHS, many members of our team have been very active in leadership roles at both the provincial and regional levels in Ontario's COVID-19 pandemic response.

St. Joseph's Health System's strength and expertise across the continuum of care is highly respected and well recognized by the province. We continue to assist with shaping Ontario's response as we move forward together through this global pandemic.

- SJHS was one of the first participants in the province to test all of our staff and residents in LTC and retirement homes.
- Our scientists, researchers and partners made ground-breaking discoveries to increase Ontario's COVID-19 testing capacity by fourfold.
- Our virtual care program has ramped up phenomenally. We are connecting specialist care in LTC and home care while offering thousands of patients access to their care teams from the comfort of their homes.
- SJHS organizations participated in the PPE control table committee and the scientific table that researched and validated non-traditional PPE options, including reprocessing.
- SJHS hospitals are participating in the Long-Term Care Incident Management Structure. This structure supports the Ministry of Health and the Ministry of Long-Term Care on how to continue mitigating future outbreaks in long-term care. This work and our feedback have also helped inform current system barriers that will hopefully inform the transformation agenda.

It is through the support, leadership and contribution of our member Organizations and Foundations that we are able to consistently move toward our goal of improving care and inspiring discovery through education and research.

As we emerge from this pandemic, it is our hope and prayer that we will not return to the "comfortable" way of yesterday. Rather, it is up to us to take up the challenge COVID-19 has presented and use our learnings to shape a new paradigm for the care of the "dear neighbour".

We extend our thanks and gratitude to all who so generously support SJHS member Organizations and Foundations.



With gratitude,



Sister Anne Anderson
Chair, St. Joseph's
Health System



Dr. Thomas Stewart
President & CEO,
St. Joseph's Health System

Thank You For Standing With Us



MARGARET'S PLACE
Hospice at St. Joseph's Villa

Your support matters. Give today.

Support the Margaret's Place Hospice Care Fund and provide patients and families the end-of-life care they need.

margaretsplacesjv.ca

St. Joseph's
Villa **Dundas**

**141 years of compassionate care
for our community.**

Your gift will support critical capital needs, equipment and resources for St. Joseph's Villa Long-term Care residents and improve their quality of life.

sjv.on.ca

Make Your Gift Today



**ST. JOSEPH'S VILLA
FOUNDATION**

56 Governor's Road, Dundas, ON L9H 5G7

sjvfoundation.ca/donate