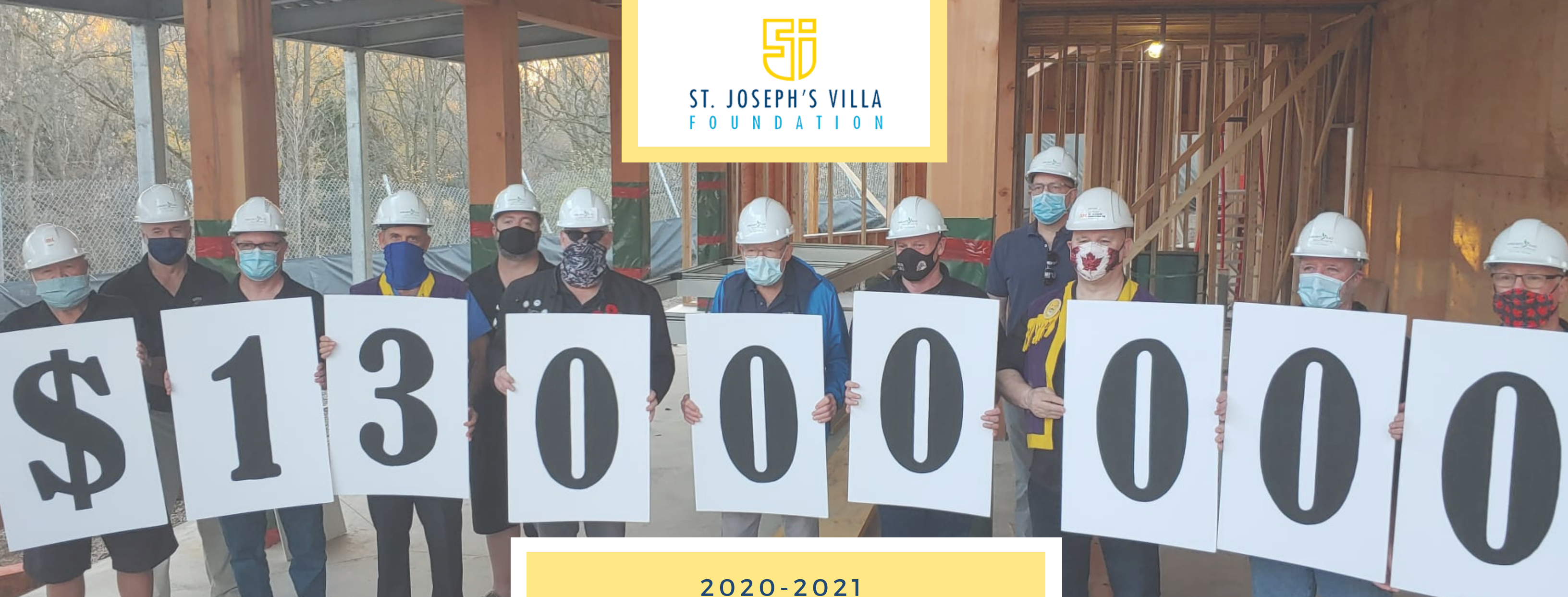




ST. JOSEPH'S VILLA
FOUNDATION



2020-2021

ANNUAL REPORT

ST. JOSEPH'S VILLA FOUNDATION

A community of compassionate care

A MESSAGE FROM OUR LEADERS

If there is one thing that we learned this past year, it's that we are all in this together. Unity is essential in combating this pandemic. Fifteen months after it began, we are stronger and more united than ever before.

St. Joseph's Villa staff were faced with a scary and dangerous situation when COVID-19 entered our home, but their compassionate care of our residents did not waiver. From our frontline staff to those who support behind the scenes, they are all shining examples of good in this world, and we are so proud of them. They are our heroes!

When we think of the word community, we think of those who care for and support others. This is the community we live in. Your support of St. Joseph's Villa over the years has improved the quality of life for our 400 plus residents and hundreds of others most at risk in our community. You are impacting lives every day.

Our community is also represented by those who volunteer their valuable time to care for others. We depend on volunteers to sit on Boards to help guide our organizations into the future. Our Foundation Board of Directors is comprised of community professionals who pay it forward with their selfless contributions to those we serve. Their leadership, hands-on approach and compassion are admirable. Thank you to the dedication of the Foundation staff who make everything we do possible.

Looking forward as our Campus of Care evolves and expands with new services to our community, the St. Joseph's Villa Foundation will stand ready to support with a community of wonderful compassionate supporters beside us. What we do would not be possible without you.

For this, we thank you.



Don Davidson
President & CEO
St. Joseph's Villa Foundation



David P. Curto
Board Chair
St. Joseph's Villa Foundation



OUR TEAM

BOARD OF DIRECTORS

- David Curto (Chair)
- Sarah O'Byrne (Vice Chair)
- Deborah Beedie
- Sarah Cathrae
- Bernie Duque
- Lori Fernandes
- Philip Lowry
- Tony Mantecon
- Mary Parker
- Wade Poziomka
- Ron Simpson
- Ryan Sims
- Mai Soufian

FOUNDATION STAFF

- Don Davidson, President & CEO
- David Silvestro, Communications Officer
- Teresa Silvestro, Development Officer
- Lori Carey, Finance & Planned Giving Manager

A MESSAGE FROM THE VILLA

It has been an unimaginable year. COVID-19 brought forth waves of heartbreak, isolation and worry. We've all been challenged by our new way of life, one way or another. Now, nearly a year and a half since the pandemic started, we can finally see a better future.

Throughout the toughest times of the pandemic, there have been a number of bright moments at the Villa, many of which were led by St. Joseph's Villa Foundation. Their fundraising efforts are bettering our Campus of Care each and every day, from uplifting the spirits of staff and residents, providing the necessities to advance our care, and making our residents' homes more comfortable.

Along with Don Davidson and the Foundation Team, I have had the pleasure of meeting with many of the Villa supporters who share our commitment to Villa residents, as well as the patients and families who will walk through the doors of Margaret's Place Hospice beginning this Fall.

I'm so proud of everyone in the Villa community for rising to the occasion on such a challenging year, from staff to residents to donors. Everyone has truly gone above and beyond to live our Mission of providing compassionate care. It has been a great pleasure to work in this community, and I can't wait to see what lies ahead!



John Woods
President
St. Joseph's Villa

COMMUNITY OF CARE

St. Joseph's Villa & Foundation is truly blessed to be based in the greatest community around. The work we do and the care we provide would simply not be possible if it weren't for our donors.

Our Villa community extends far outside of our geographical boundaries of Dundas – we have support from surrounding towns and cities, and those from afar who have been in some way touched by the care at St. Joseph's Villa.

Because of this generous community we live in, we have the privilege to dream our grandest dreams and see them come to fruition. This was certainly the case for our Campus of Care. Without a community like ours, the care provided would not be possible.

It is because of **this** compassion, we will touch the lives of so many individuals and families. And **that** is the true power of community.



Donut drop-off by Angelo Fazzari



Mornin' Buzz Coffee Co. fuelling our frontline staff!



PPE donation



Flowers for staff from Dutchman Florist

A MESSAGE FROM A HEALTHCARE HERO

It is no question that it has been a challenging year for us all. Since its onset last year, Villa residents and staff have been among the most immediately impacted by the pandemic. Living arrangements, social lives and work procedures changed instantly.

In the most challenging of years, Villa staff stepped up like never before, adapting to the ever-changing health environment as the virus progressed. They faced the fear of COVID-19 and the unknown head-on, focusing on care and protecting our residents.

They are our **HEROES**.



Here's a message from our own hero, Dawn Martin, RPN & Admissions Coordinator



[Click play button above to launch video](#)

"We could not do the work we do without the generosity of our donors... We stand with you, and we know that you stand with us."
- Dawn Martin, Healthcare Hero

A YEAR OF TRIUMPHS

LIGHT AT THE END OF THE TUNNEL



John Rowan, Resident

After nearly a year of adapting to life in a pandemic, the city's mobile vaccine clinic made its way to the Villa to vaccinate our residents.

On January 20, 2021, the mobile clinic vaccinated over 380 residents, adding to the staff and caregivers who already had their first dose. This wave of vaccinations was a major step forward in getting through the COVID-19 pandemic.

Shortly after, the mobile clinic returned to the Villa to administer second doses to all medically-able residents.

"I am hopeful one day soon I can hug my children and hold my great-granddaughter again. I miss them very much." - John Rowan, resident



The covid-19 vaccine has arrived at St. Joseph's Villa!

[Click play button above to launch video](#)

When we look back at this past year, the bravery and perseverance of our frontline workers are most memorable. In times of unknown, they rose to the occasion and lived the St. Joseph's Villa mission of compassionate care.

Their selflessness to protect our residents is inspiring. They are truly the leaders and core of long-term care in our community.



REUNITING LOVED ONES



BY THE NUMBERS

500+ flowers for our frontline staff

2000+ meals to our frontline staff

3 noise parades for residents

#VILLAHEROES CAMPAIGN



In Spring 2021, we leveraged our digital assets to launch the #VillaHeroes campaign, celebrating the hard work and dedication of our staff, residents, volunteers and essential caregivers at St. Joseph's Villa. This ten-week campaign covered ten unique stories and their journeys to the Villa and through the pandemic. **Click on any photo below to read their story!**



Kate Gallant
Therapeutic Recreationist



Corsini Family
Environmental Aide; Nursing
Administration



Elaine Ford
Registered Nurse Practitioner



Adrian Grigorescu
Maintenance Lead Hand



Daisy Provideo
Personal Support Worker



"There are so many inspiring individuals at St. Joseph's Villa. Their stories deserve to be heard. They are a reflection of this amazing community we are a part of." - John Woods, St. Joseph's Villa, President & CEO



Judy Volpato
Daughter and Essential
Caregiver



Daniela Fazari
Environmental Aide



Ron & Maggie Simpson
Volunteers; Board Member



Glenn Lloyd
Resident; The Villa Poet



Shelly Muraca
Receptionist

"You are such an inspiration! We are so lucky and proud of you ♥ "



"Does my heart good to read this story. The world needs more caring people like this ♥ "



"Such a beautiful heartfelt story...The love you have for your Mom and family shines through the words in this story"



"So true!!!! They describe you perfectly. Thank you for being you and for all that you do. Go you! Congrats!"



"Her presence around the residents, her coworkers and her friends help guide and carry us all through difficult times."



"Amazing how one's path leads them from across the world to St. Joseph's Villa. #VillaHero"



YOUR IMPACT

GREENHOUSE REDESIGN

In late 2019, Ian Adamson enrolled his mother in St. Joseph's Villa's Adult Day Program. His mother's health had been declining in the previous year, and he wanted her to have a way to stay active, social and motivated.

Ian had heard great things about the Villa's Day Program and toured the facility before his mother's arrival to understand all the Villa offers. During his tour, he couldn't help but notice room for improvement.

What was once a greenhouse space now served as the Adult Day Program entrance,

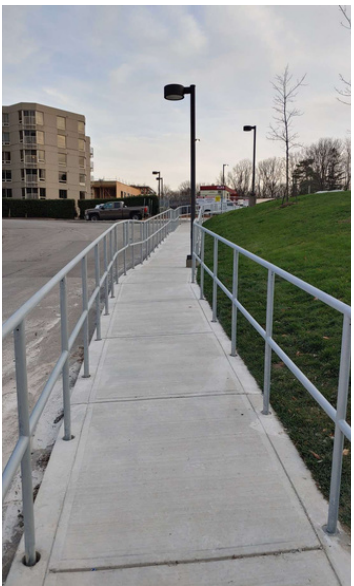
as it was no longer in shape to sustain horticulture. The area lacked insulation and was known to leak in inclement weather, and above all, lacked wheelchair accessibility necessary to allow for independent transportation. This made the space unsuitable for programming.

Ian thought to himself, 'What a beautiful space to not be used. I know we can make this better.' As the owner of Greenbelt Greenhouse and an expert in greenhouse design and innovation, he looked no further than himself to make an impact.



After approaching the Villa & Foundation about improving the space, Ian reached out to his team and suppliers to help reimagine the greenhouse. With all on board, they set out to make the space more accessible, safe and comfortable for the Day Program. Ian's initiative inspired the Brabant Foundation, which contributed to this project by providing funds for automatic sliding doors making the space that much more accessible.

It is through these philanthropic efforts, hundreds of clients and their families can enjoy this new and improved program space.



SIDEWALK CONSTRUCTION

As we envision what St. Joseph's Villa's future looks like with the expansion of the campus, we remain focused on serving the dynamic needs of our long-term care residents.

This past year, the Dougher Community Fund at Hamilton Community Foundation provided funding for an important addition to the campus with the development of a paved pedestrian walkway. The walkway provides safe access as you navigate throughout the campus.

With increased traffic on our growing campus, our residents' safety is of the utmost importance to us. Our walkway is lined with steel railings and has been carefully designed to protect our residents from any potential dangers.

KEEPING CONNECTED WITH TECHNOLOGY

In a year where staying connected is more important than ever, we are so grateful to have community support that makes keeping up with technological advancements possible. Throughout the pandemic, we have seen generous gifts of both iPads and Epson smart boards for our residents to keep connected with their loved ones.

With a grant from Hamilton Community Foundation supporting senior quality of life, smart boards have been installed into resident home areas across the Villa and are greatly beneficial to the health and wellbeing of our residents. Smart boards and iPads can help reduce social isolation by providing interactive, educational and social engagement and activities, as well as video-call, live streaming of events and instant messaging.

The integration of these devices into person-centred care allows the Villa to better meet the unique and diverse needs, interests and choices of each resident, and provide them with a quality of life they are excited about.



YOUR IMPACT

GIFT OF CARE

Supporting St. Joseph's Villa's greatest needs

PROGRAMS & SERVICES

St. Joseph's Villa is committed to offering various programs and services to ensure the highest quality of life for residents and their families.

LONG-TERM CARE

Enhancing care at St. Joseph's Villa providing the highest standard of comfort and safety for our residents, making the Villa a home.

HOSPICE CARE

Providing necessary programs and services such as grief and bereavement counselling, arts and music therapy and delicious nourishing meals for hospice residents and families.

INNOVATION

Technology and equipment to advance care delivery in both long-term and hospice care.

[CLICK HERE TO GIVE YOUR GIFT OF CARE](#)

THERMAL OVENS



Bruce and Elda Ratford have been generous supporters of St. Joseph's Villa for over 20 years. Last year, the Ratfords kindly gave a legacy gift which supported the replacement of 11 Retherm Ovens on resident home areas. This year, this replacement was fulfilled, and their legacy is being lived at St. Joseph's Villa.

ROTARY'S 50/50 FOR HOSPICE

In 2018, Dundas Valley Sunrise Rotary Club (DVSRC) committed to supporting the vision of building a state-of-the-art hospice on the Villa's grounds. Faced with COVID-19 restrictions, the rotary club got creative to not only meet but **exceed** their three-year pledge.

The club engaged the community by hosting a 50/50 draw, promoting ticket sales entirely on social media and word of mouth. The raffle exceeded all expectations, selling out quickly and created a sense of excitement that was all so rare throughout the pandemic.

Proceeds of the 50/50 draw were gifted to St. Joseph's Villa Foundation in support of Margaret's Place Hospice. The club has been a vibrant contributor to our community and has helped create a legacy of care in Dundas and surrounding areas.



Beverley Yates, Manager, Margaret's Place Hospice



Glenn Mumberson and Jan Southall, DVSRC

SPA BATHTUB REPLACEMENT

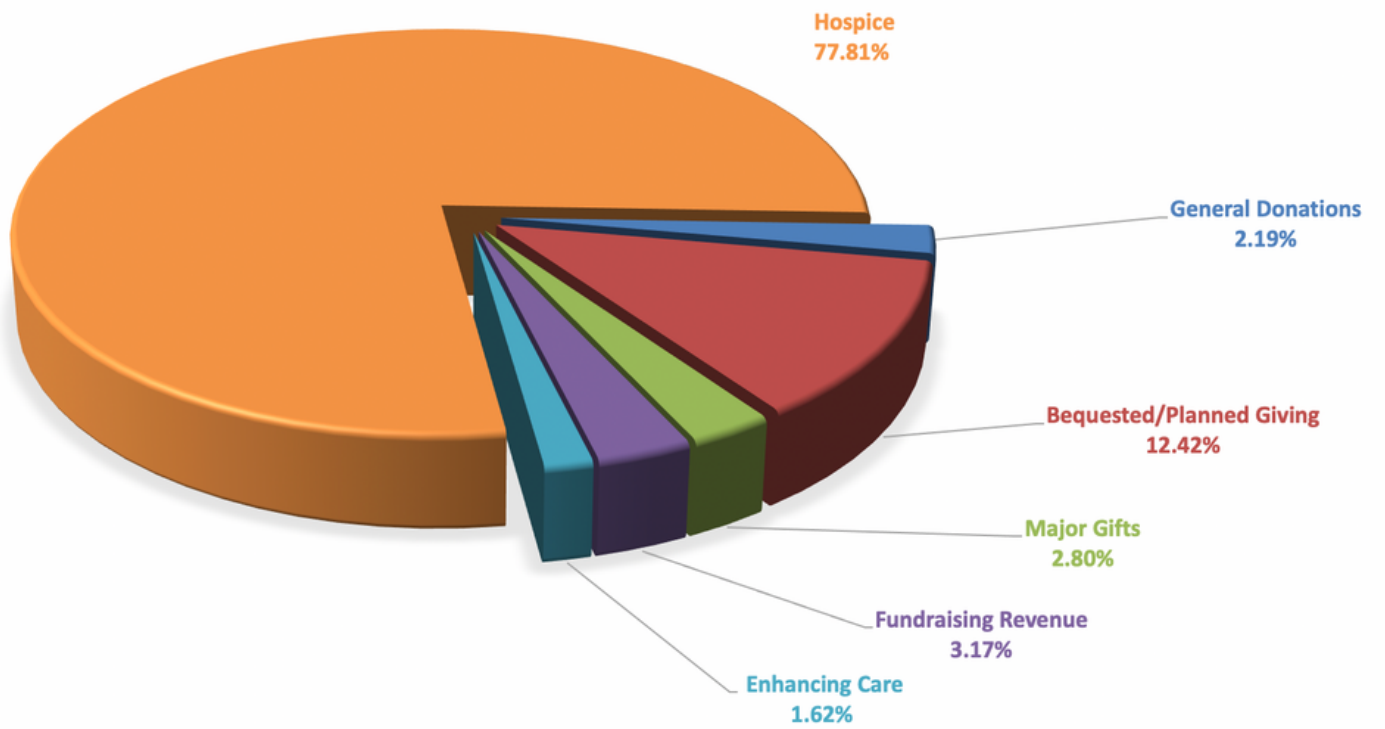
St. Joseph's Villa is a long-term care leader in providing not only compassionate care for residents, but also providing a comfortable atmosphere promoting mindfulness and wellness. A key feature of this focus is bath therapy.

The Villa has been equipped with a number of hydraulic spa bath tubs that have proven to benefit the quality of life and care for residents. But over time, a number of these bathtubs have needed replacement. Though they directly impact the lives of residents, the Ministry of Health & Long-Term Care does not provide capital funding to support such critical items and equipment.

Thanks to the continued support from Royal Canadian Legion Branch 36 Poppy Fund, the Villa fulfilled a complete replacement of all outdated tubs with brand new hydraulic spa tubs. Our residents can enjoy the soothing comfort vital to their mental health, pain management, mobility and infection prevention, and prevent potential injury to both residents and staff from lifting.



2020-2021 ANNUAL REVENUE



MARGARET'S PLACE HOSPICE

The hospice built by community



Doug and June Barber



Mary Gianotti



Dundas Lions Club

The St. Joseph's Villa Campus of Care has come a long way in 142 years. Today in the shadow of where the House of Providence once stood, Margaret's Place Hospice at St. Joseph's Villa has risen.

This new level of care for those diagnosed with a life-limiting illness began with the dream of one individual. With courage and determination, that dream has become reality and the hospice doors will open to serve families in our community in September 2021.

In October 2020, we were thrilled to partner with the Dundas Lions Club as they took on the challenge to help us meet our \$13M Gift of Love Campaign Goal. Their gift of \$500,000 was a spectacular way to finish off the campaign. It was a gift that truly reflected the care of our community.

We thank Bishop Crosby, Campaign Honorary Chair and Dino Trevisani, Campaign Chair for their support and guidance throughout the Gift of Love campaign.



[Click play button above to launch video](#)

Following the wrap-up of the capital campaign, our Foundation pivoted to **Gift of Care** that will support ongoing hospice and long-term care needs. Our initial launch was a great success and this fund will go on to advance the level of care to our community for years to come.

Margaret's Place Hospice is truly a hospice built by community. We have seen the power of community work its wonders to make this possible. Because of our donors and stakeholders, our hospice will touch the lives of thousands of families for years to come.

Throughout the construction phase of Margaret's Place, the Foundation has welcomed a number of community members, partners and donors to tour the construction site. Seeing the reactions and emotions of those who have toured assures us this project will have as great of an impact as we envisioned.

Thank you to all those who have taken the time to visit Margaret's Place and see the dream evolve before our eyes!



St. John Vianney Priests



Dundas Valley Golf & Curling Club



Board Member, Deborah Beedie and Company

"We can't always change the outcome, but we can greatly affect the journey."
- Beverley Yates, Manager, Margaret's Place Hospice



THANK YOU FOR STANDING WITH US!

WAYS TO GIVE

MONTHLY GIVING

Make giving **easy**. Set up automatic donations from your bank account or credit card, and ask your employer about matching your generosity!

TRIBUTE & IN MEMORIAM GIVING

Celebrate special people and big milestones with a gift that changes lives. Ask us about In Memoriam or Special Occasion charitable giving cards to inspire others!

HOST AN EVENT OR CELEBRATION

Let your creativity shine by hosting your own event to support SJV. Share your ideas with us and let's work together!

MAJOR AND PLANNED GIVING

How are you living your legacy? Share your giving goals and learn how you can make a difference at SJV through estate and financial planning.

GIFT OF CARE

Your Gift of Care will support the greatest capital needs and programs and services at St. Joseph's Villa Campus of Care. Give your Gift of Care today!

UPCOMING EVENTS

- **HEROES GALA** - June 2, 2021
- **ANNE & NEIL MCARTHUR MEMORIAL GOLF TOURNAMENT** - October 5, 2021
- **HIKE THE FAIRWAYS** - October 24, 2021
- **HOLIDAY HANDBAGS** - December 1, 2021



A MESSAGE FROM THE SYSTEM



For over 15 months our staff, clinicians, volunteers, and communities have endured unimaginable challenges due to the COVID-19 pandemic. We have been called to serve and care for one another in unprecedented ways.

While we are on the precipice of a return to safely gathering with our loved ones and families, recovery efforts to address the impact of the pandemic on our overall health and wellbeing, as well as the consequences of deferred care, will demand courage, leadership, and resolve from each of us.

We have all endured loss and made tremendous sacrifices. The pandemic has exposed longstanding injustices in our healthcare system created by racism, structural inequality as well as funding issues. It has shown us how critically important the social determinants of health are to building strong, healthy, vibrant and inclusive communities.

The pandemic has also connected us to St. Joseph's Health System's mission to live the legacy through compassionate care, faith and discovery like never before. For many, it has rekindled why we work in health care and has inspired the next generation of health care workers to continue this work.

Our member organizations have brought the legacy of the Sisters of St. Joseph to life particularly during this pandemic to show the impact of compassionate care embodied in the values of dignity, respect, service, justice, responsibility, and enquiry.

As we approach a new season we reflect back on the hard months that characterized this New Year. A year that so many had hoped would be different and usher in new hope and a return to normal. Instead, it was a period of immense pressure and instability. Ontario's health system was pushed to the limits of its capacity. For so many in the St. Joseph's Health system community – particularly women who were called to care for their families, loved ones, neighbours and friends while also having to work and manage other responsibilities – you have endured enormous hardship. It will take time to understand the impact of this historic time on ourselves, our families, our communities and our health system.

As we emerge from Wave 3, knowing we still are living with uncertainty, we are cautiously turning our hearts and minds to recovery. We are committed to building a stronger, more connected, and compassionate health system that is safe, welcoming and equitable for all. This is a once-in-a-lifetime opportunity for transformation, innovation, and collaboration. St. Joseph's Health System is committed to being a leader in this work.

To each of you, those you care for, work with and service we offer our gratitude and deepest thanks.

Sister Anne Anderson
Chair
St. Joseph's Health System



Winnie Doyle
Interim President & CEO
St. Joseph's Health System

